



Elire Managed Services

Minimize Cost and Maximize Quality

Backed by over 20 years of PeopleSoft, Oracle EBS, and Cloud Experience, Elire's Managed Services Practice offers a comprehensive suite to address your end-to-end application management and maintenance needs. The Elire Managed Services Team will allow your organization the flexibility and cost savings to enjoy your application's full potential, with a familiar team that you can trust.

The work isn't done once you go-live - leave your maintenance and enhancements in the right hands.



Elire Managed Services will allow your organization to:

- ✓ Improve Service Levels
- ✓ Reduce Operational Cost and increase issue resolution with 24/7 support
- ✓ Access Elire's deep Cloud, PeopleSoft, and EBS industry expertise
- ✓ Derive maximum value from application investments with timely updates
- ✓ Address variations in business needs
- ✓ Stay current with technology and business changes
- ✓ Maintain regulatory and statutory compliance
- ✓ Focus on strategic initiatives, leaving the day-to-day to your Trusted Advisors

Leverage Elire Managed Services to Deliver Success in the following areas:

- ✓ **Application Development** - including Interfaces, workflows, enhancements & bolt-ons, reports and queries
- ✓ **Incident Management** - including break-fix, data issues resolutions, root cause & resolution, end-user support
- ✓ **Release Management** - Patches, Upgrades, Bug Fixes, Regulatory Updates, PUM Image Application
- ✓ **Application and Database Management** - Database Administration, Performance Tuning, Project/Object Migration, Back Up & Refreshes
- ✓ **Cloud Services** - including Oracle IaaS/PaaS and the PeopleSoft Cloud Manager, among others
- ✓ **Special Projects** - Security, Data Archiving, Functional Support, Implementation



Interested in more information?
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